



Tel : +971 (04) 266 8861
P.O. Box : 81050 Dubai - UAE
Email : info@ufcomm.com
Web : www.ufcomm.com

Overview

Unified Communication L.L.C is a leading Telecom Solution provider & System Integrator located in Dubai (U.A.E) with wide regional presence in North Africa & the Middle East. Unified Communication has been always keen to develop and deliver excellent business solutions, aiming to increase end-use revenue, enhance satisfaction, and provide a real competitive edge for its customers.

Unified Communication's turnkey solutions deliver voice, data, video, Internet and other applications to diverse business fields and industry sectors including education, Healthcare, utilities, military & defense, oil & gas and government.

The Company also, exports professional services for operators and world-class manufacturers around the globe. Services include systems analysis, solution design and full turnkey implementations for Medium and large scale telecom projects, presales support, maintenance, training and consultancy. www.ufcomm.com Unified Communication L.L.C is your partner for success.

We help you boost your productivity and succeed in an increasingly challenging business world by successfully integrating the latest technology products and solutions that deliver today's mission critical services and solution.

VISION

“To be the regional telecom solutions & services provider of choice”

MISSION

“We provide innovative, world class, independent and value added Business & Telecommunications solutions through Consulting and integration services that enable clients to improve performance and fulfill their Business needs” ufcomm.com

Telecom offers wide range of solutions and services that fulfill the various needs of business corporations and telecom operators. Each of our solutions has been developed with an eye on empowering our customers, fulfilling their Business needs and capitalizing on their existing infrastructure. Our technical expertise, vast experience, and knowledge of Business Solutions, Networks and Telecommunications, ensure that all diversified applications operate smoothly together as one total solution.

ORGANIZATION

www.ufcomm.com (Unified Communication) adopts a customer & business driven methodology that boosts productivity and commitment for customers and fellow employees. The company employs more than 250 highly motivated individuals inspired by experienced senior management. The company's principal office is located in 22 St Deira, next to Clock Tower in Dubai (UAE).

All operations, from administration to sales, take place at this location. We have been providing a variety of telecom solutions and services to different industries. Our diversified solutions fulfill the various needs of corporations and telecom operators. Each of our solutions has been developed with an eye on increasing operator revenue, enhancing user satisfaction, and providing a real competitive edge to our customers.

Our operations exist among difference parts of the world; we have our main teleport and Head quarter in Dubai, UAE. Regional Offices are located in 15 countries across the region.

SOLUTIONS

To boost productivity and succeed in today business world, enterprises must endorse latest technology products and solutions. www.ufcomm.com (Unified Communication L.L.C) as your partner to success develops solutions with an eye on increasing revenue, enhancing satisfaction, and providing a real competitive edge to our customers. www.ufcomm.com (Unified Communication L.L.C) provides turnkey solutions and services in the Communications and Information Technology Sector to the Regional Market. www.ufcomm.com (Unified Communication L.L.C) diversified solutions and services fulfill the various needs of all business sectors.

Our technical expertise, vast experience, and knowledge of networks and telecommunications, ensure that all diversified applications operate smoothly together as one total solution. We help you remain focused on your core business while we remain focused on providing you with latest state of the art technologies that help improve your services to your customers. We have successfully developed a portfolio of offerings with a high level of complexity; thus developing a reputation based on our customer's word of mouth.

Our customers' portfolio is diversified in their business sector: Government, Education, Transportation, Finance & Banking, Telco's, Utilities, Military & Defense and Oil & Gas. Services include consultancy, solution design, full turnkey implementations for medium and large scale projects, training, operation & maintenance and professional services.

Phone and Phone Systems

Business telephone system is a range of a multiline telephone systems typically used in business environments, encompassing systems ranging from small key systems to large scale private branch. It system differs from simply using a telephone with multiple lines in that the lines used are accessible from multiple telephones, or "stations" in the system. And that such a system often provides additional features related to call handling.

Business telephone systems are often broadly classified into "key systems", "hybrid systems", and "private branch exchanges".

We at Unified Communication help you select the right solution for your business requirement needs.

NEC Phone Systems

NEC SL1000 - NEC IP4WW-1632M-A KSU SL1000 MAIN KSU

NEC SL1000 Smart Communication Server is an IP enabled intelligent hybrid system. It is designed to accommodate small and medium enterprise (SME). It is the most cost effective and affordable for expanding small and medium businesses. The basic system is equipped with 4 trunk lines 8 extensions and expandable up to 48 trunk lines 128 extensions.

The hardware concept of the NEC SL1000 revolves around main system and expansion system chassis (KSU). For NEC SL1000 we can have up to 4 systems chassis (1 main + 3 expansion). This item is the main system chassis. All access for loading of licenses, programming of the system is done in the unit. Each system chassis can house another additional 3 cards.

- Power Supply (MPS6930)
- CPU (IP4WW-CPU-A1)
- Motherboard (IP4WW-408M-A1)
- AC Cable



NEC SV8100 - NEC UNIVERGE® SV8100 Communications Server

The UNIVERGE SV8100 Communications Server, part of UNIVERGE360's Unified Infrastructure, is the ideal system for businesses that wish to compete and grow over time. This robust, feature-rich solution is completely scalable and can be expanded to meet your communications needs both now and in the future.

This system enables you to deploy a pure IP solution or any combination of IP and traditional circuit-switched technology. Customize the best communications solution for your business. The SV8100's rack stackable chassis supports server functions, media gateways and media converters through a single unit.

- Scalable to assist growing businesses
- VoIP and traditional voice support
- Enhanced centralized management
- Investment protection
- Productivity enhancement
- Diverse features and applications
- Six-slot, 19" stackable chassis architecture
- 512 extensions
- 200 trunks
- Embedded applications including Voicemail and Automated Call Distribution (ACD)
- Migrates easily to an SV8300



NEC SV8300 - NEC UNIVERGE® SV8300 COMMUNICATIONS SERVER

The SV8300 Communications Server is the ideal system for medium-sized businesses that wish to compete and grow their businesses over time. This robust, feature-rich solution is completely scalable and can be expanded to meet your communications needs both now and in the future.

- UNIVERGE SV8000 Series PC Pro/WebPro
- UNIVERGE UM8000-Mail Solution
- UNIVERGE SV8000 Series Desktop Digital Terminals
- UNIVERGE SV8000 Series Desktop IP Terminals
- UNIVERGE SV8000 Series Digital DECT Terminals

- UNIVERGE MH110, MH120, and MH140 Series Mobile Handsets
- UNIVERGE MH240 Multiline Mobile Handset
- UNIVERGE SP30 Softphone
- UNIVERGE UM8500 Unified Messaging
- UNIVERGE UM4730 Unified Messaging
- UNIVERGE SV8000 Series Multimedia Conference Bridge

NEC Aspila Topaz

Aspila Topaz, the new digital keyphone system. Designed to grow with small business, it allows expansion from 3 trunk/8 extensions to 27 trunk/72 extensions. IT also comes complete with ISDN BRI support, hybrid ports to fit any phone, built-in caller ID detection and transmission, built-in DISA function, Voice Response System and best of all, NEC's reputation for quality. Aspila Topaz incorporates performance and intelligence into a scalable design. Open up your company's communication capabilities and be amazed.

NEC Aspila EX

Internet protocol (IP) telephone can give business a level of flexibility unknown with a traditional phone system where the data network also carries your voice traffic. Components familiar to desktop PC users are now appearing in IP phone system.

ASPILA EX, the new IP telephone from NEC is an IP communication system that offers the latest technological benefits without compromising on the reliability of traditional telephony. ASPILA EX allows you to converge your voice and data network and enjoy the many advantages of Voice over organization benefit from the potential cost-saving advantages of IP even if you are not ready to migrate to 100% telephony immediately. That's because ASPILA EX give you a choice: You can deploy traditional circuit switched technology, VoIP or combination, from one system! You have the freedom to adopt VoIP when you are ready.

NEC SL1000, NEC UNIVERGE Communication Server, NEC Aspila Topaz IP2AP, NITSUKO IP 300 IP1WW DX2E

Panasonic Phone Systems

Panasonic has a wide range of PABX systems. Panasonic are the market leaders for below 51 extension category. The Panasonic PABX systems are available both in analogue and digital modes. In the digital mode the PABX systems are IP enabled offering convergence of voice and data.

Panasonic KX TES824 - Advanced Hybrid System KX-TES824

Panasonic KX-TES824 Advanced Hybrid PBX System can cost effectively support all your personal and business communication needs. The system supports 3 outside (CO) lines and 8 extensions - all built-in so you can use the system straight out of the box. With optional cards, you can easily expand the capacity up to 8 outside (CO) lines and 24 extensions* as your needs grow



Panasonic KX-TES824 is ideal for a small business or home office requiring a flexible system.

Panasonic KX TDA100D

Panasonic KX-TDA series business telephony solution combines advantages of traditional telecommunications together with the convergence of IP technology-offering advanced features and flexibility to handle your company communication needs. These models can be easily upgraded to high-end KX-TDE series models.

The Panasonic Multi-Cell DECT System keeps you in constant touch with colleagues and customers even when you are unmetered and moving within the work environment.



Panasonic KX TDA200

Panasonic KX-TDA200 was designed not only to provide growth for your business, but also to give you the tools you need to provide business solutions at an affordable price. In business environments with employees that are constantly on the move or away from their desks, the Panasonic KX-TDA200 offers state-of-the-art wireless capability designed as part of the system instead of as add-on.

KX-TDA200 business telephone system is a hybrid VoIP PBX that is ideal for companies with 50 to 150 users who would like to take advantage of the benefits of connecting to a PRI or T-1 Circuit as well as having the ability to have remote IP Phones connected to the system.

KX-TDA200 also has the ability to add Voice over IP to connect up to 128 remote phones or by networking multiple sites together by using the optional Voice over IP Gateway card.

Panasonic KX TDA600

Panasonic KX-TDA600 IP-PABX offers the ultimate solution for any large office in the digital age by synthesising voice and data to give a low cost, intelligent communications environment. As technology changes so does the way businesses communicate with their customers.

Panasonic KX-TDA600, with the capacity for up to 960 extensions (with memory expansion card) provides the ideal solution to handle all your Cell Phone system requirements whatever their

size. Similar to the KX-TDA100 & 200, the KX-TDA600 utilises many of the existing cards allowing for an easy migration path.

Panasonic KX TVM50 / Panasonic KX TVM200 - Voice Mail System

Panasonic voice processing systems allow you to record, send and retrieve messages 24 hours a day, 7 days a week world-wide, as well as efficiently handle your telephone system traffic and internal communication needs. The voice processing system can improve the efficiency of your business, whether it is in sales, customer service, marketing, or human resources.

AVAYA Phone Systems

Avaya IP Office 500 - Avaya IP Office 500 IP500 V2 Control Unit 700476005

Avaya IP Office small business phone system enables your entire team to connect and collaborate in real-time, without limitations, using available and appropriate devices—including smart phones, laptops, tablets, home phones, and office phones.

Designed specifically for small and midsize businesses, IP Office delivers the collaboration tools you need, from basic telephony to the most sophisticated unified communications. An IP Office phone system helps you create your most productive mobile workforce, increase capacity and capabilities as your business grows, and gain business and customer service efficiencies

Avaya 9600 IP Deskphone Series

This line of powerful IP Deskphones offers brilliant audio quality, low power requirements, customizability and performance. The phones feature context-sensitive graphical interfaces and large color touch screens, which deliver increased call control while simplifying the traditional telephone experience. Avaya 9600 Series IP Deskphones help boost productivity while increasing worker satisfaction—turning a business communications system into a competitive advantage.

The 9600 Series IP Deskphones work with the Avaya Aura® platform. Most models also work with the Avaya IP Office platform.



Avaya 1400 Digital Deskphone Series

Designed to serve the needs of a wide range of business users, the 1400 Series Digital Deskphones offer a contemporary design with advanced audio technology and productivity enhancing features. These phones work with Avaya Aura® and Avaya IP Office.



The 1400 Series combines the best of past and present. Fixed keys—familiar to any phone user—provide easy access to the most common features, while flexible softkeys provide contextual guidance and prompts for ease of use and efficiency.

Avaya 1608 IP Deskphone

Users with basic communication needs, the 1608 supports eight line appearances/feature keys with dual LEDs. It includes several fixed feature keys for common tasks, including conference, transfer, drop, hold and mute. In addition, it features a two-way speakerphone, a headset jack and an extra 10/100 Ethernet port for a co-located laptop or PC.



For businesses with basic communications needs, the 1600 Series IP Deskphones deliver familiar features at an attractive price point. They are ideal for office, branch, and call center use, and can be deployed alongside other Avaya phones, ensuring that all employees have exactly the functionality they need.

Avaya 5402 Digital Phone

The 5400 series of phones offer a high-end feature set, including a productivity local call log and speed dial directory. With an advanced user interface, the 5402 digital phone's 2 line, 24 character display eliminates the need for paper labels.

MEDIA SOLUTIONS

Our full range of high-quality, easy to deploy, manage and use voice and video communications endpoints, video management software, web conferencing software, multi-network gateways and multipoint conferencing enable organizations of all sizes to increase productivity and agility. Delivers business value by cutting costs, simplifying system management, fostering real time collaboration and decision making, and improving relationships with employees, customers and partners.

VOICE PRODUCTS

No matter the size of your company or your end-user/customer needs-from enterprises to service providers; domestic or international-we have the right audio conferencing solution to power your business. Our solutions are highly scalable, feature rich and reliable. Designed to deliver the performance you demand today, with the ability to seamlessly grow with emerging requirements for added capacity and features. Our solutions are the standard for everyday Conferencing.

VIDEO AND AUDIO CONFERENCING

From Entry level to Performance, our Video Conferencing Systems offer a wide range of choices to suit any application environment - from the Office to the Board Room, the Court room to the Classroom.

We carry world class audio conferencing products that help your business develop effective work collaboration solutions through clear and real-time voice interaction.

Benefits of Audio Conferencing

- Share information
- Communicate effectively
- Connect teams
- Create solutions

At Unified Communication we provide the best solutions in audio conferencing requirements in the market to enhance your business communication needs. Our various offerings include Polycom Sound Station, IP 7000, IP 6000, Avaya Conference modules, Panasonic Audio Conferencing and various other brands for your telecommunication needs which support various brands of telephone systems including Panasonic KXTES824 TDA100D NCP500, NEC SL1000 SVCONVERGE Server ASPILA TOPAZ IP300, Avaya IP Office 500 System & the Meridian Norstar phones.

If you require help choosing your Plantronics headset then reach us at info@ufcomm.com or Call us at 04 - 2668861 for the best advice. Contact us for on-site services in Dubai | Abu Dhabi | Sharjah | Ajman | Ras Al Khaimah | Fujairah | Umm Al Quwain | Al Ain - UAE

We also carry some of the best tour group solutions on the market.



Our market-leading group videoconferencing products deliver top-quality video, state of the art audio and innovative ease of use and manageability.

Give your business a competitive edge.

Now, management, employees and clients can interact and collaborate on time sensitive projects in a real-time setting, without the high costs of travel. ufComm.com can help your organization design and implement the best video conferencing solution for your needs.

Benefits of Video Conferencing

- Communicate instantly across the globe
- Record video conferences for multiple viewings and training
- Higher and more efficient productivity
- Save on travel costs
- Less time out of office, more time for making business decisions

- Strengthen and maintain business relationships
- Clear and effective communication

At Unified Communication we provide the best solutions in video conferencing requirements in the market to enhance your business communication needs. Our various offerings include Polycom HDX 6000, HDX 7000, HDX 8000 and various other brands for your telecommunication needs.

Contact us for on-site services in Dubai | Abu Dhabi | Sharjah | Ajman | Ras Al Khaimah | Fujairah | Umm Al Quwain | Al Ain - UAE

We support various brands of telephone systems including Panasonic KXTES824 TDA100D NCP500, NEC SL1000 SVCONVERGE Server ASPILA TOPAZ IP300, Avaya IP Office 500 System & the Meridian Norstar phones



IT SOLUTIONS

Our portfolio of management solutions helps you take control of your IT and telecommunications resources, by giving you tools to troubleshoot problems, adapt quickly to change, and keep your data secure, our solutions ensure that business-critical data and services are delivered on time, all the time. Solutions for business, service, resource, as well as solutions specific to an industry's needs, let you align your company's people, processes, and technology to contribute to an adaptive management environment.

Planatronics HeadSets

Plantronics headsets are the most popular headsets on the market to enhance your handsfree communication.

The Plantronics range includes the Plantronics H Series, C500 Series, Blackwire Series, & the Plantronics Polaris Series. The Plantronics Polaris headsets are designed for various brands of telephone systems including Panasonic KXTES824 TDA100D NCP500, NEC SL1000 SVCONVERGE Server ASPILA TOPAZ IP300, Avaya IP Office 500 System & the Meridian Norstar phones.

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Planatronics W710



Planatronics W720



Planatronics W730



Planatronics CS520



Planatronics CS540



Planatronics W740

APPLICATION TRAFFIC MANAGEMENT

Our Solutions set a new standard in empowering IT organizations with unmatched visibility, control, and acceleration of WAN applications, plus breakthroughs in automation and intelligence that will make your WAN infrastructure more agile and adaptive to changing business priorities. Features include: Adaptivity, Visibility, Performance and Centralized Management

NETWORK INTEGRATION

As much as the business dependence on IT increases the risk for services interruptions both for internal and external users increases, therefore reliable and scalable infrastructure is becoming a fundamental cornerstone for today's business continuity. www.ufcomm.com (Unified Communication L.L.C) provides a multiple array of solutions that can efficiently manage new technological developments, application changes and respond to security threats and growing IT capacities Communication

Convergence is the keyword, understanding the importance of scalable continuity to the success of business sectors is the key for boosting efficiency and ongoing success. www.ufcomm.com (Unified Communication L.L.C) provides turnkey converged networking solutions (multiservice networking) that enable integration of data, voice and video solutions onto a single (IP based) network and empower customers to gain a competitive advantage today and tomorrow.

NETWORK & DATA SECURITY

In the increasingly federated, network-based IT environment, Organizations are heavily relying on the web as an inexpensive channel to communicate, exchange information with prospects and process transactions with customers, networks of such organizations often include different operating systems, a variety of web-based and client/server applications, all accessed by internal and external users which makes the implementation of security controls a top priority for all organizations.

The complexity of such heterogeneous networks makes it impossible to effectively secure the entire networking environment with a single component; instead a total security solution is needed to effectively eliminate all risks without leaving any holes in the security shield that can be exploited and to protect data, which is the organization's most valuable asset of all.

www.ufcomm.com (Unified Communication L.L.C) offers scalable solutions for security that enable organizations of all sizes to effectively minimize threats of danger, secure networks and protect data, by deploying a comprehensive and proactive multilayered system that smoothly integrates with existing infrastructure, and allows better utilization of resources and enhanced performance. Solutions include risk evaluation, design and implementation of policies, procedures and customized solutions both for Network& Data Security.

Services & Repairs

We carry world class installation and support of both new and upgraded hardware, software and network technology for a range of organisations, from large companies to smaller businesses (SME). We at ufcomm.com also provide servicing of the existing installations with Annual Maintenance Contract based hassle free Installations. Our Annual Maintenance Contract is cheap and economical with quality service all year round.

ufcomm.com provides service support to various brands of telephone systems including Panasonic KXTES824 TDA100D NCP500, NEC SL1000, SV CONVERGE Server, ASPILA TOPAZ, IP300 DX2E, Avaya IP Office 500 System, Meridian Norstar phones, Polycom SoundStation, IP 7000, IP 6000, Avaya Conference modules, Panasonic Audio Conferencing, Polycom HDX 7000 , HDX 6000 , HDX 8000 Video conferencing.

SOFTWARE SOLUTIONS

Stemming from our belief that your success in business depends heavily on intelligent tools, www.ufcomm.com provides localized best of the breed software in the field of business intelligence platform, business intelligence management, Health, Finance and Education tailored to different sectors.

BUSINESS SERVICE MANAGEMENT

In Service Management solutions; we provide your IT with the solutions it needs to drive business value through better management of technology. Our Solutions ensure that everything IT does is prioritized according to business impact, enabling IT to proactively address business requirements to lower costs, drive revenue and mitigate risk.

Today Managing IT more efficiently and effectively enables organizations to better meet their business needs Our software Solutions for Business Service Management ensure that everything IT does is prioritized according to business impact, enabling IT to proactively address business requirements to lower costs, drive revenue and mitigate risk.

STUCTURED CABLING

The structured cabling division of ufcomm.com has been consulting, designing, configuring, installing, testing and servicing data and telecommunication networks and cable systems.

Our team of experienced engineers and consultants provide total networking solutions, from small turnkey cabling to large multiple sites, multiple floor communications projects.

www.ufcomm.com services also include analysis, modification, enhancement and maintenance of existing systems.

Unified Communication L.L.C provides complete solutions for data, voice, copper, video and fiber optic cabling needs:

- Category 5 and Category 6 cabling
- Fiber Optic Cabling
- Complete Voice Systems
- Test, Commissioning and Health Checks
- Copper and Fiber Optic Patch Cords
- Active and Passive Accessories and Equipment

www.ufcomm.com maintains certifications with a number of manufacturers for structured cabling solutions.

Copper cabling is tested and certified using the Microtest Pent scanner, as well as a variety of other standard industry test equipment. www.ufcomm.com also offers a full line of testing and certification services on existing cable plants.

To augment these certifications, ufcomm.com continually trains its technicians on changes in telecommunications Standards.

Ensuring that they are the best-trained technicians in the industry, www.ufcomm.com skilled staff has experience gained from the successful completion of hundreds of installations offering professional and experienced on-site service. With advanced cabling solutions, the customer can be sure their cable infrastructure is problem free.

While cabling is the longest life cycle component of the entire network, it represents only 5% of the total network investment. Inferior cabling systems cause up to 70% on network downtime, much of which can be effectively eliminated by installing a standards compliant structured cabling system.

Therefore, a quality structured cabling system represents a sound investment in the productivity of a company.

OUTSOURCING SERVICES

Today's businesses tend to focus on core businesses and reduce costs by outsourcing, especially on bringing in different skills following a major restructuring, acquisition or divestment, also for obtaining maximum value from a noncore business, but reliance on others can increase risk, that is why businesses need safe, secure and cost-effective ways of securing the support they need for day-to-day operations, development and growth. www.ufcomm.com (Unified Communication L.L.C) is one of the few companies providing all the elements of professional services for telecommunication and Information Technology across the different fields.

Our professional services provide best practice service management and long-term continuity to stringent performance requirements. The services cover all aspects of the desktop, server, network and application, and take into account business process updates and importantly technology refresh. These services are independent of the hardware and software environment supported.

www.ufcomm.com (Unified Communication L.L.C) services are vital to the successful implementation and integration of any telecommunications project. We bring together industry best practices combined with project management methodology thus ensuring the commitment of all stakeholders, with a continued focus on business requirements and effective communication to all parties throughout a project lifecycle. The ultimate goal of ufcomm's integration services are the implementation of "total solutions", added to that expertise is ufcomm's tested ability to install, commission, stage and configure equipment from any manufacturer, in all of the company's operating regions, so it's easy to see that Alkan is ideally positioned to provide seamless, international services on a 24x7 basis, that allows its clients to focus on their core business, safe in the knowledge that their ICT infrastructure remain secure and continue to play their part in meeting critical business needs.

Thanking you and assuring our best services and attention always.



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